How to Disable the Pop-up Blocker: A Comprehensive Guide

A pop-up blocker can be useful if you are not wanting random windows appearing, which can contain ads or spam. However, some websites require opening a pop-up window, which can be a form, information, a sign-in page, or a page that leads to an external website (such as accessing another website from your Canvas course, for example).

When you need to enable or disable pop-ups, please follow the steps listed according to your preferred browser:

1. Chrome

2. Firefox

3. Safari

4. Internet Explorer

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CHROME

Method #1:

1. You will see a message in the address bar about a pop-up being blocked

2. Click on the pop-up blocked icon and you will see the following options:
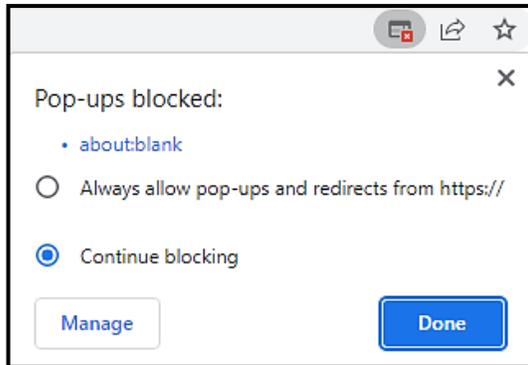
- **Always allow**: The next time you open this website, future pop-ups will be allowed

- **Continue blocking**: Pop-ups will be or remain blocked on this website

- **Manage**: This will take you directly to Chrome's pop-up settings

3. Select **Always allow…** to allow for pop-ups, then click on the **X** or **Done** button (You may have to refresh the page.)

Method #2

1. In Chrome, go to the three dots icon and select **Settings**
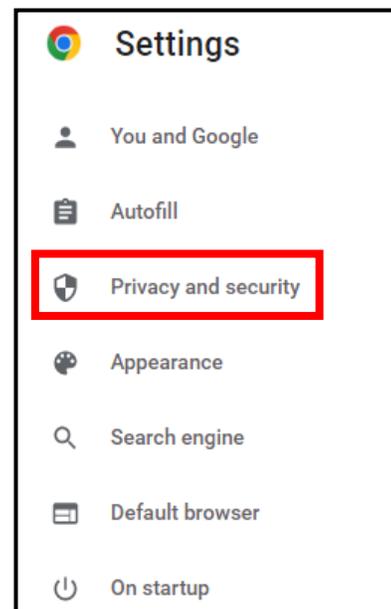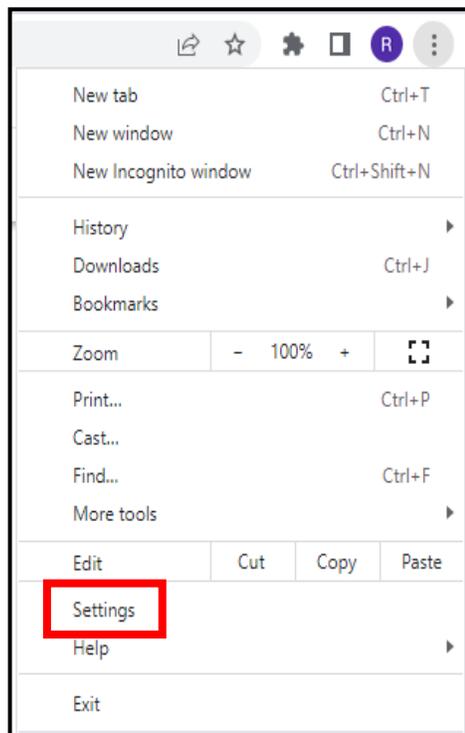
2. Select **Privacy and security**, or search the phrase "pop-up" in the search bar

3. Select **Site Settings**, then click on **Pop-ups and redirects**

Site Settings
Controls what information sites can use and show (location, camera, pop-ups, and more)

Pop-ups and redirects
Don't allow sites to send pop-ups or use redirects
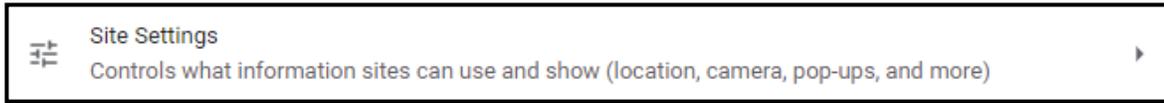
4. To allow for pop-ups, make sure you have selected **Sites can send pop-ups and use redirects**

You can also set what websites are allowed or are not allowed if you would like to customize your settings. You can still list websites if you have a default setting selected

← Pop-ups and redirects   Q Search

Sites might send pop-ups to show ads, or use redirects to lead you to websites you may not want to visit

Default behavior

Sites automatically follow this setting when you visit them

○   Sites can send pop-ups and use redirects

◉   Don't allow sites to send pop-ups or use redirects

Customized behaviors

Sites listed below follow a custom setting instead of the default

Not allowed to send pop-ups or use redirects   Add

        No sites added

Allowed to send pop-ups and use redirects   Add

        🌐 [*.]maricopa.edu

Note: [.] allows or blocks popups for an entire website so you don't have to make exceptions for specific URLs or pages of a website*

Add a site

Site

[*.]example.com

Cancel   Add

FIREFOX

Method #1

1. You will see a message below the address bar about a pop-up being blocked
2. Click on the **Options** button and select which setting you want to have set for pop-ups in the future
   - Manage pop-up settings will take you to the **Permissions** section under the browser's settings
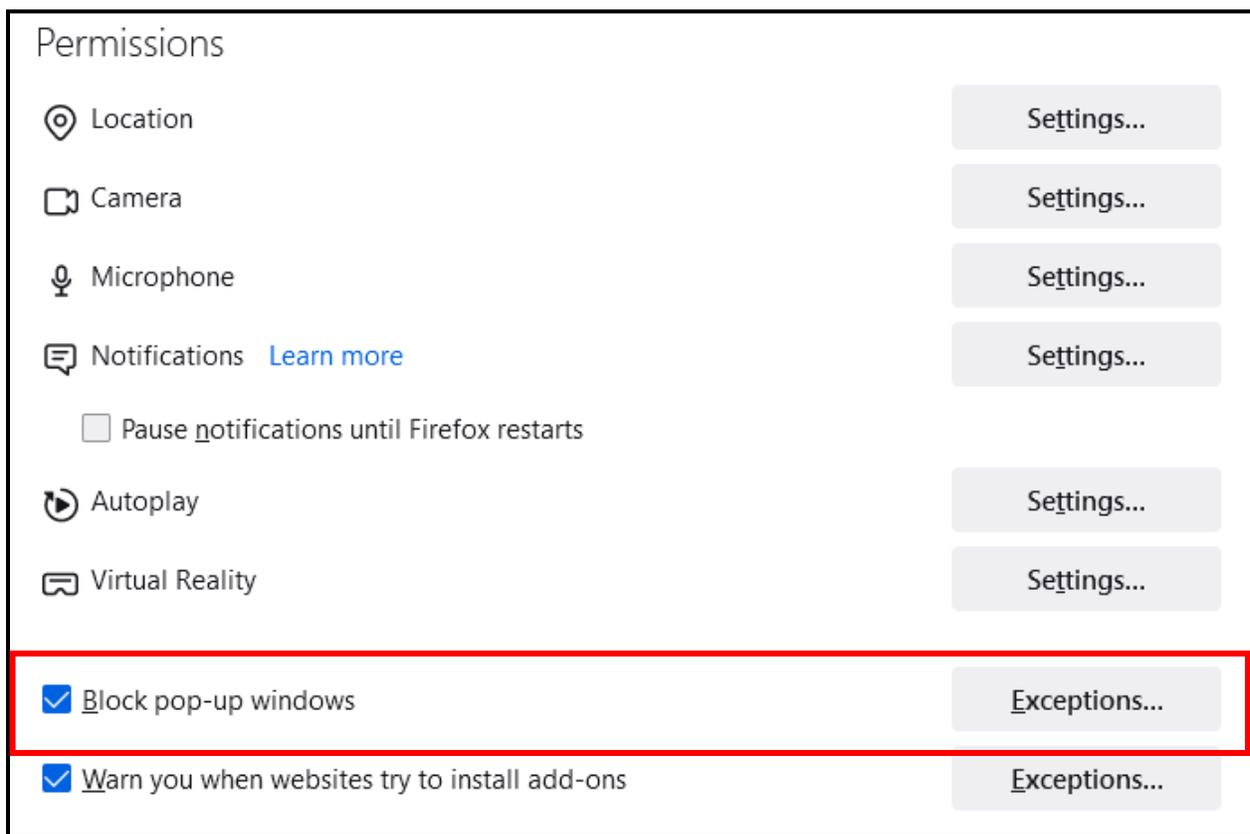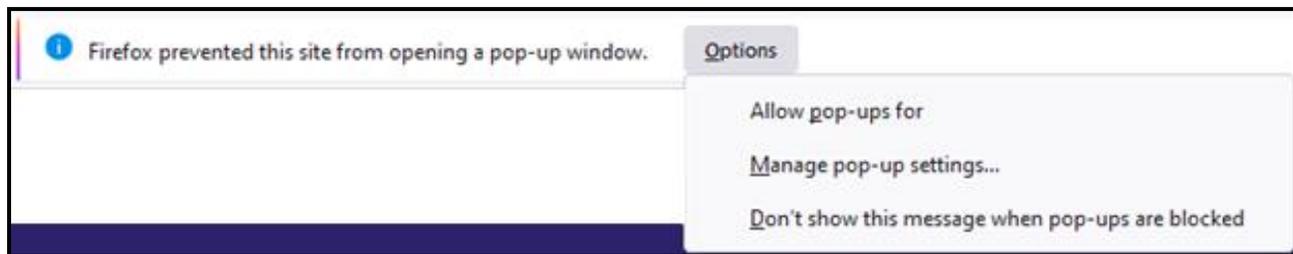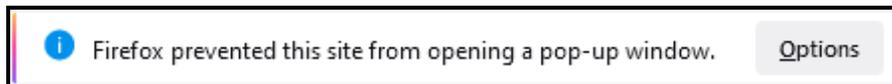
Method #2

1. Go to the icon with the three lines found in the top right, and click on **Settings**

2. Then click on **Privacy and Security**
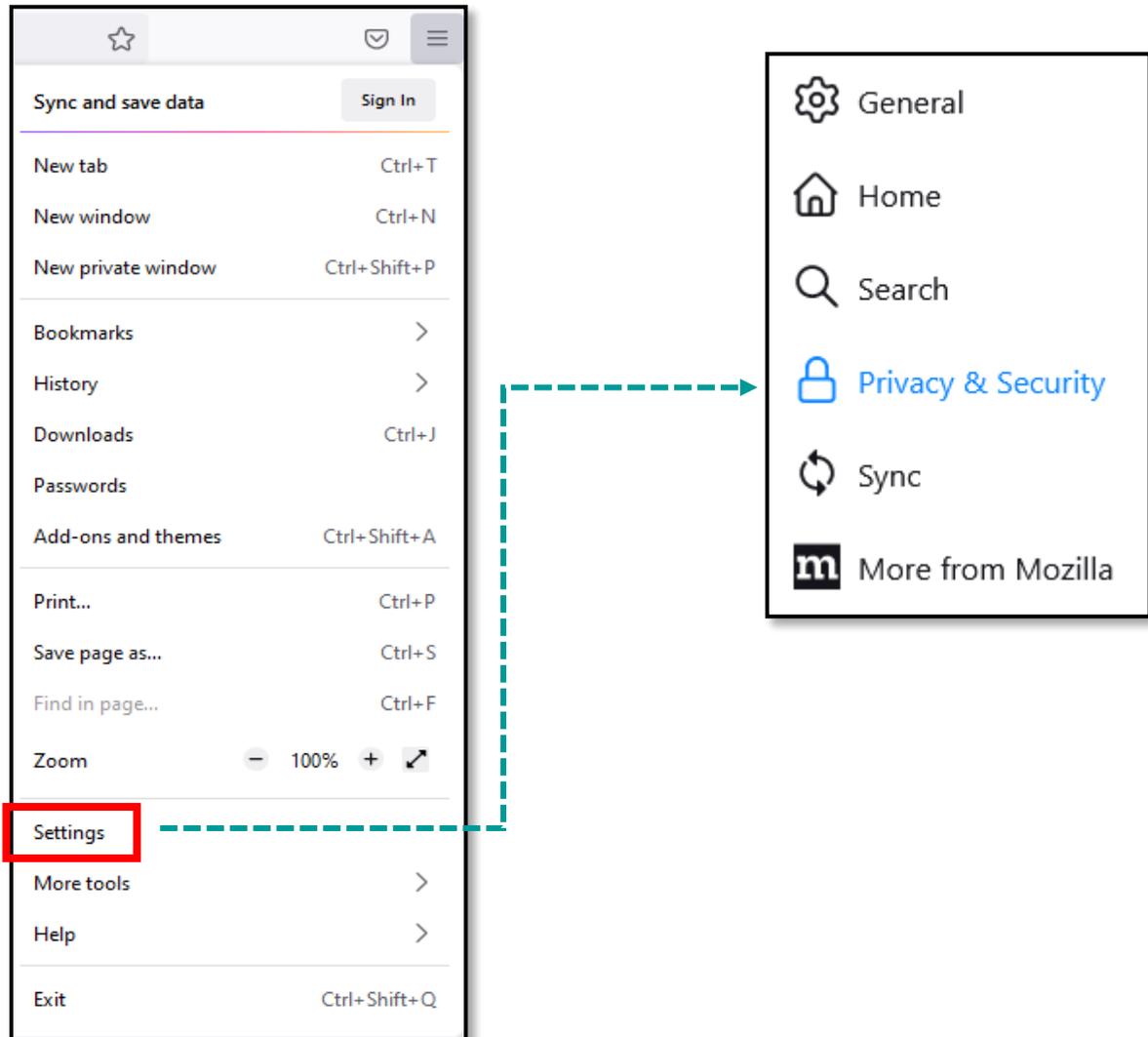
3. You will be taken to the **Permissions** section. From here you can enable or disable, or customize which websites are or are not allowed to have pop-ups under **Exceptions**

Permissions

Location   Settings...

Camera   Settings...

Microphone   Settings...

Notifications   Learn more   Settings...

☐ Pause notifications until Firefox restarts

Autoplay   Settings...

Virtual Reality   Settings...

☑ Block pop-up windows   Exceptions...

☑ Warn you when websites try to install add-ons   Exceptions...

Allowed Websites - Pop-ups   ✕

You can specify which websites are allowed to open pop-up windows. Type the exact address of the site you want to allow and then click Allow.

Address of website

[   ]

Allow

Website	Status
https://jobs.maricopa.edu	Allow

Remove Website   Remove All Websites

Save Changes   Cancel

SAFARI

* These steps are for the latest version of Safari on Mac (macOS Catalina 10.15)

Steps for newer and older versions can be found on the Apple website here:
https://support.apple.com/guide/safari/block-pop-ups-sfri40696/12.0/mac/10.14

Method #1

1. In Safari, if you have not made any changes to your settings yet, webpages will default to the **Block and Notify** setting for pop-ups. You will see this message with this setting:

2. Simply click on the message or the icon in the address bar and the blocked pop-up will open in a new tab or window

Method #2

1. To change pop-up settings, go to the **Safari** tab and select **Preferences**

2. Go to the **Websites** and scroll down to **Pop-up Windows** and select it
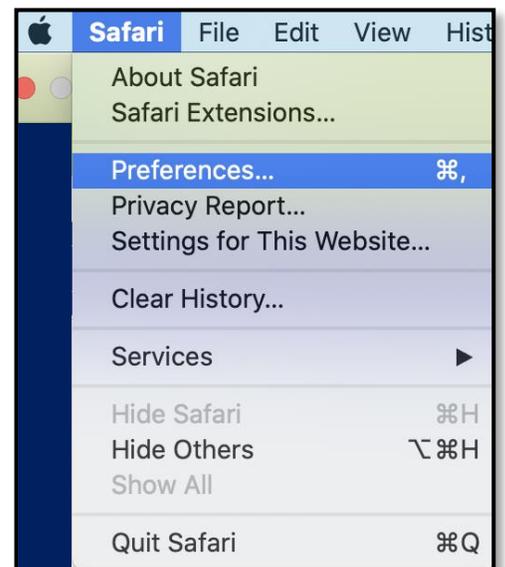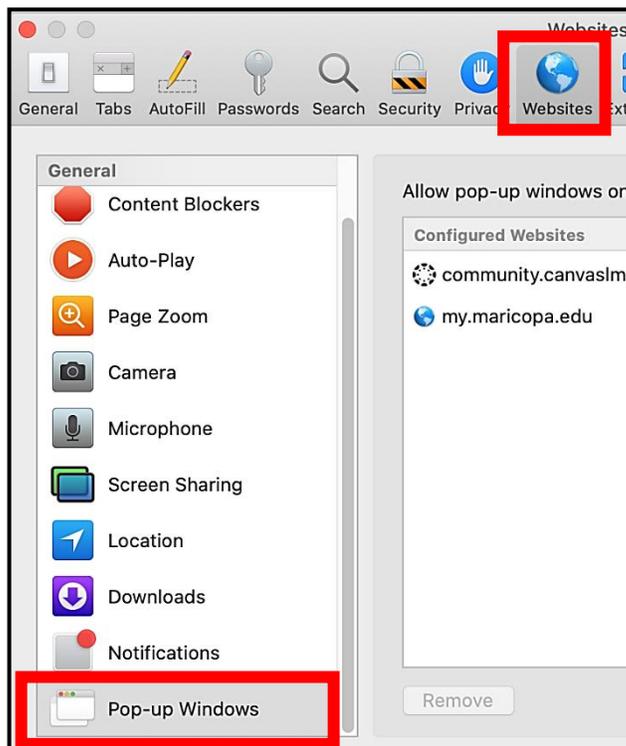
3. Changes can be made for each site, and they can be changed at any time

   Websites that you have customized settings for will appear under **Configured Websites**
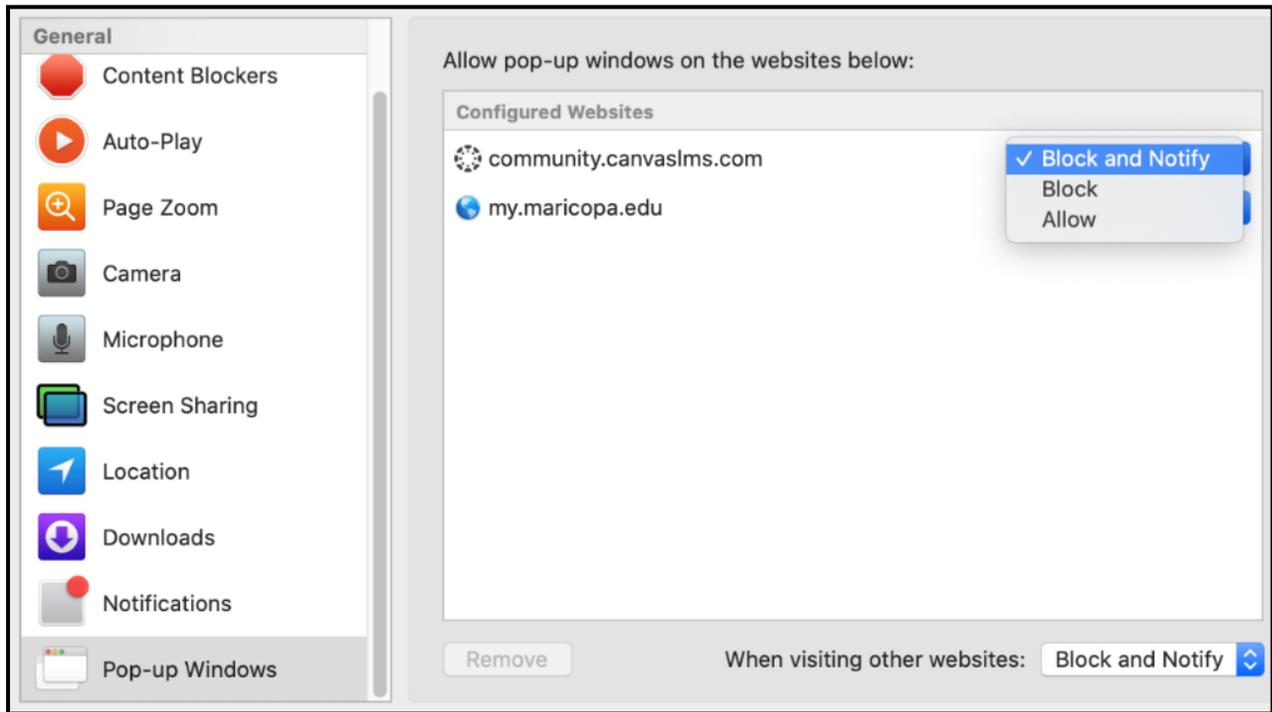
Websites you are currently visiting or have recently visited will appear under **Currently Open Websites**
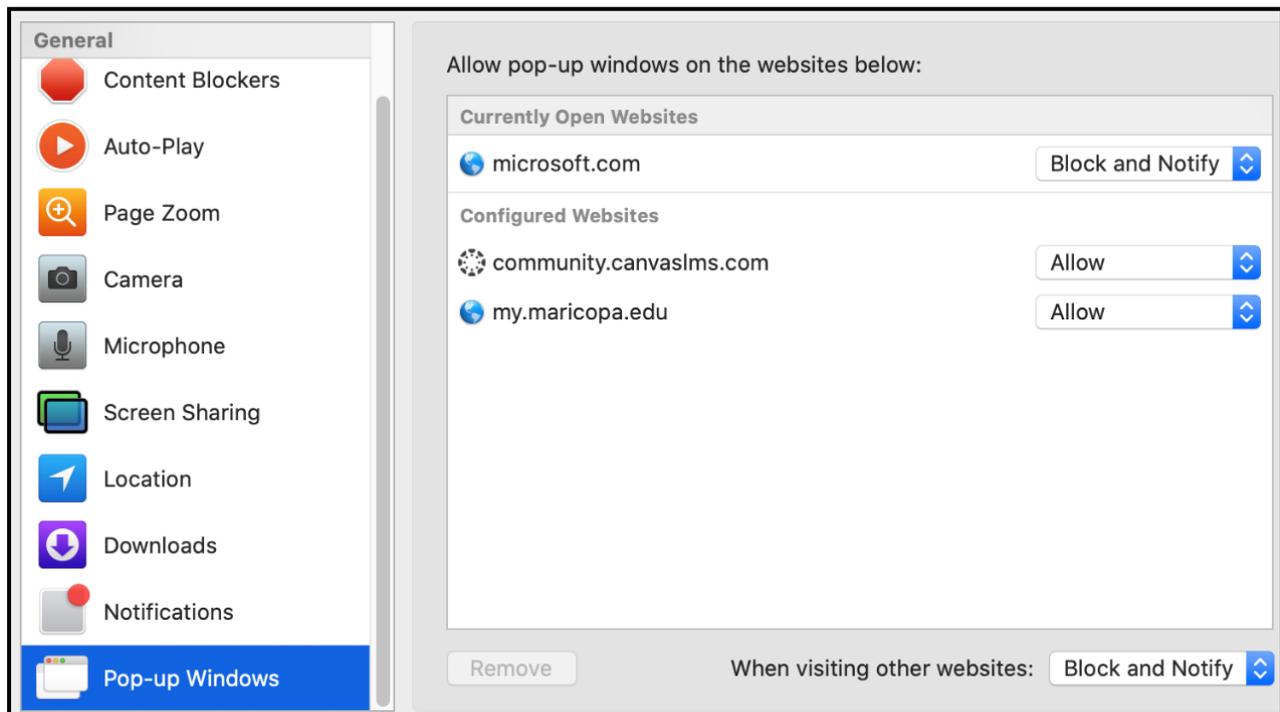
Settings can also be made for all websites you visit by changing the setting under **When visiting other websites** pop-up menu. *You may have to clear your **Configured Websites** list before making this change.*

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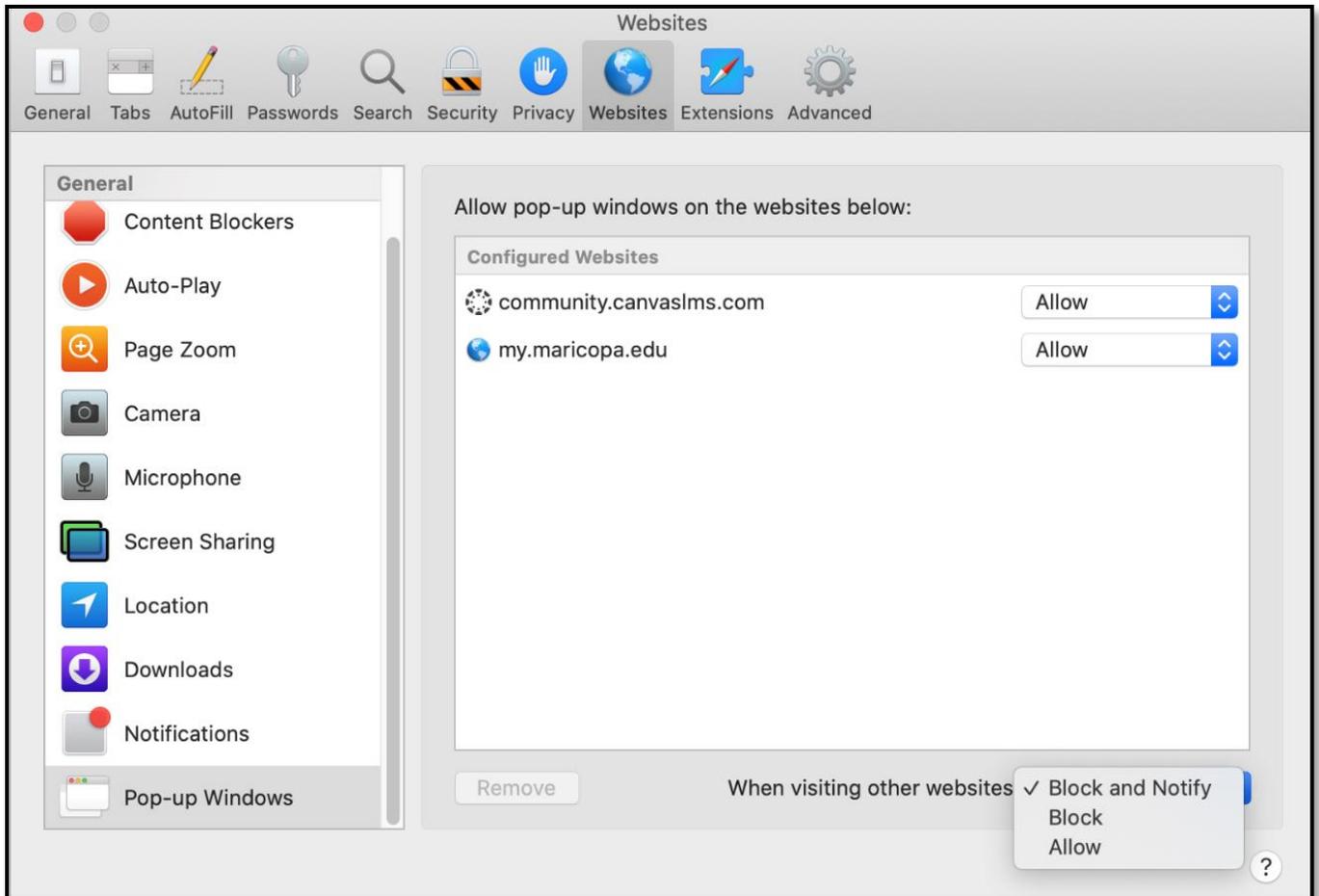
INTERNET EXPLORER

Method #1

1. A message will appear at the bottom of the browser window
2. You can select **Allow once** to permit pop-ups for just this instance, or under **Options for this site,** there are a couple of options:

   - **Always allow**: Will allow pop-ups on this site always

   - **More settings**: To view more settings options for pop-ups

   - Selecting the **x** will close the message and keep pop-ups blocked until otherwise changed

Internet Explorer blocked a pop-up from **www** _____ | Allow once | Options for this site ▼ | ✕

Allow once | Options for this site ▼ | Always allow | More settings

Pop-up Blocker Settings ✕

Exceptions

Pop-ups are currently blocked. You can allow pop-ups from specific websites by adding the site to the list below.

Address of website to allow:

[   ] | Add

Allowed sites:

[   ] | Remove
                       | Remove all...

Notifications and blocking level:

☑ Play a sound when a pop-up is blocked.
☑ Show Notification bar when a pop-up is blocked.

Blocking level:

Medium: Block most automatic pop-ups ▼

Learn more about Pop-up Blocker | Close

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Method #2

1. In Internet Explorer, go to the **Gear** icon in the top right
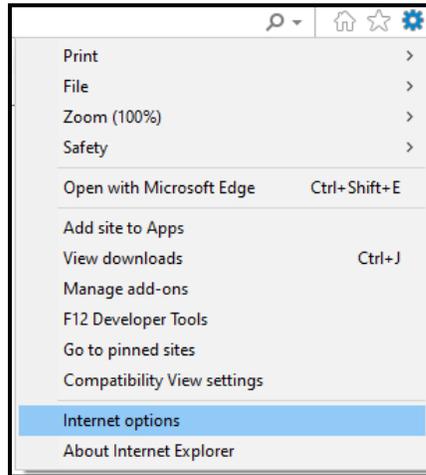
2. Select **Internet options**

3. Go to the **Privacy** tab. You can check the box to keep the pop-up blocker on, or uncheck it to turn off the pop-up blocker. Click on the **Settings** button to customize your settings, such as which websites are allowed to have pop-ups or not